

Fact sheet



GOL. Intelligent Airlines. Profile.

- The largest airline in Latin America to operate with the lowest cost and best fares
- · Based in Sao Paulo, Brazil (Airport CGH)
- · Over 900 daily flights to 70 destinations
- · Interline agreements with 78 airlines
- Young and modern fleet comprised of 120 Boeing 737-700 and 737-800 NG aircraft
- · Average fleet age 7.1 years
- Smiles loyalty program available to more than 560 destinations

Fleet

MODERN, NEW, SAFE, LATEST TECHNOLOGY

120 Operating aircraft

Average age of 7 years



- > New layout and lighting
- → Bigger baggage compartments
- Ensuring a more pleasant traveling experience

1st Air company in Latin America to acquire 60 Boeing 737 MAX models (to be delivered in 2018) The new Boeing737 800 Next-Generation Short Field Performance 2.0 is already operating on our routes.



Replacement of wheel and brake systems.

- → Better performance in short fields
- → 20% increase in seats offering compartments



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Network

With GOL, Brazil is a place full of opportunities.

GOL's Values

- Safety
- Low Cost
- IntelligenceService

Partnerships



63 domestic and **7 international** destinations

Dominant position in main Brazilian airports

International routes: Buenos Aires, Punta Cana and Santiago

Nearly **900 daily flights** to **70 destinations**

SMILES: the largest mileage program in Latin America

GOL punctuality

GOL always prized for excellence in punctuality of its flights

In 2013 GOL was the most punctual airline company*. Index 93.6% - average of the year.





In 2014 we reinforce the commitment of excellence in punctuality. Index 93,4% average of the year.

94.3% 93,2% 93,19 91.8 91.3 88.5 91,2 93,1 89.5 90.7 94,1 Annual FEB APRIL MAY JUN JUL JAN MAR Average

Punctuality index above the industry according to Infraero

Industry — Gol



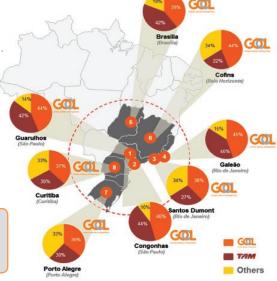
Brazilian Airport Dominance

GOL has the largest presence in airports with greater flow of business trips in Brazil.

Special focus on the CORPORATE market

Efficient and Consolidated network flight

Leader in restrictive airports as: Santos Dumont, Guarulhos and Congonhas





Premium Class

- · Priority check in and boarding
- · Premium Lounge access (GRU/SCL/EZE)
- · Exclusive baggage compartments
- · Seats with more legroom
- · Comfort kit
- · Welcome drink, hot meals and snacks
- · Reserved lavatories
- · 150% mileage accrual on Smiles account



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Airport Facilities

Premium Lounge*

> Business center

→ Shower rooms

→ TV

- → Free Wi-Fi
- → Newspapers
- → Magazines
- → Complementary beverages
- Electronic charging stations

Airports: GRU/GIG

*Only available for GOLD and DIAMOND Smiles clients

GOL Air Shuttle

GOL equipped buses that transport GOL, Delta and Air France/KLM passengers for free between

CGH/GRU airports with free WI-FI and TV.

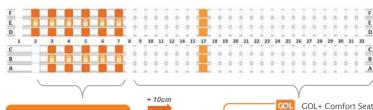


*Simply present your ticket at boarding



Conforto

- Exclusive baggage compartments
- → Better efficiency
- → Better on board experience for our clients
- Complimentary for Diamond or Elite customers



GOL + Conforto Up to 50% more recline . Blocked middle seat



GOL + 31 inches (78.7cm)

GOL+ Seat Blocked Seat Special Seat-

Emergency Exit

Special Seats

- → Passengers can opt for more space and comfort during the flight
- Available for purchase or at check-in



Emergency Exit

- Seats located in the emergency Exit available for purchase on all flights
- Complimentary meals, snacks and beverages on all international flights
- Snacks served on domestic flights



GOL + Conforto

- Seats located between rows 01 to 07
- Available for R\$30 (USD 15) on the routes between SDU-BSB and SDU-VIX

Important!

For Smiles Diamond and Flexible Fare, **Special Seats** at no additional charge.

FREE SERVICE